



## BUDAPESTI RENDŐR-FŐKAPITÁNYSÁG

### BŰNMEGELŐZÉSI OSZTÁLY

#### **In case you become a victim of a crime**

- Immediately inform the closest police department by calling **112** or **107** (these numbers are toll-free within the country)
- The phone numbers and addresses of the local police are obtainable from [www.police.hu/brfk](http://www.police.hu/brfk)
- Do not change anything at the crime scene until our colleagues arrive!
- These things are really important for us to help you:
  - The accurate description of the suspect,
  - The escape route
  - The exact time of the crime
  - The precise description of the valuables (for example the IMEI number of the mobile phone )
- Please write everything down as soon as you can after the crime, because later some important details can be forgotten.
- You can of course file your report at any police station but the nearest unit to the crime scene would be the best choice.
- If you forget to mention something important in your report, you can tell it later in a supplement-report.
- Professional translators are available to help our colleagues.
- After you have made a report, you will receive a reference number. With this case number you can easily get information from the police department in question regarding the outcome of the investigation.
- Documents can be purchased for an exact price at the police stations.
- There are police officers (Officer for Victim Support) at all places who take care of victims. They will supply you with an official document certifying that you have been victimized.
- The name and contact information of the Officer for Victim Support is available from the officer on duty at the police station.



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- The minutes-book about your report contains the relevant information about victim support.
- With the documentation on your being a victim, please contact the Victim Support Services. (Budapesten 1116 Budapest, Hauszmann Alajos u. 1., tel: 0680-244-444, 1/371-89-21, fax: 1/371-89-22).

The formal papers are available on this following page in English as well:  
[http://www.kih.gov.hu/data/cms2115/kerelem\\_nyomatvanv.pdf](http://www.kih.gov.hu/data/cms2115/kerelem_nyomatvanv.pdf)

#### At the Victim Support Services you can get:

- Financial support
- Help with replacing your personal documents
- Psychological assistance
- Law assistance

The Victim Support Services are open at these times:

Monday and Thursday: 9.00 -13.00  
Tuesday: 13.00-15.30  
Wednesday: 13.00-17.30

- When you have other questions, please visit [www.police.hu/brfk](http://www.police.hu/brfk). For issues about victim protection, crime prevention and valuables protection please contact the Office for Crime Prevention ([www.police.hu/brfk/bunmegelozes](http://www.police.hu/brfk/bunmegelozes), 061/457-57-47, fax: 061/457-57-58, email: [bunmeg.br fk@budapest.police.hu](mailto:bunmeg.br fk@budapest.police.hu)).
- On these web pages, Hungarians and foreigners can have a variety of offers and advice in their own language. Please go to „ajánlások, and „kiadványok”.
- If you witness a crime and would like to remain anonymous, you can call the „Phonewitness” line **0680-555-111**, or send an e-mail to the authorities at [bunmeg.br fk@budapest.police.hu](mailto:bunmeg.br fk@budapest.police.hu).

**BRFK Bűnmegelőzési Osztály**